# BARNT GREEN PRIMARY HEALTHCARE TEAM

Issue 41

Spring 2016

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As many of you will know Dr Taylor is retiring shortly. He has been with the Practice for over 30 years and has been instrumental in many of the changes that the practice has undergone during that time including the building of our cur-

rent surgery. His leadership, experience and good relationship with patients has in no small way influenced the positive ratings we receive in patient and government surveys. We know he will be missed by many of you, as he will by the staff, but we look forward with excitement to a new era in the life of Barnt Green Surgery, with a team of caring, professional, younger GP's who will strive to ensure the practice continues to provide high quality patient care.

Thank you!

Many thanks to all who have contributed to our charitable collections during the year. We were especially pleased with the £224 we raised on our "Wear it Pink" day in aid of breast cancer.

We will be represented at the Barnt Green Sport Relief Mile on 20th March so come along to our stand for some free health promotional advice.



#### **EASTER CLOSING**

The surgery will be closed on Good Friday 25th March and Easter Monday 28th March. If you need to access a GP during those times, please call 111 for advice.

Dr Hasib Khalid left the practice at the end of December and has been replaced by Dr Jeremy Clarkson. Dr Clarkson is currently working two days a week on Thursday & Friday but will move to four days a week in the summer as Dr Taylor reduces his hours in preparation for his retirement in September. Dr Clarkson did his GP training lo-

cally and has worked for another practice within Redditch & Bromsgrove CCG.

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\* Thank you to all those who have completed the Friends & Family test for us. We \* have received some lovely comments and overall during the last 12 months 98% would recommend us to family & Friends.

The Government has recently ranked all GP Surgeries across the country based on responses from the patient surveys conducted by Mori. Barnt Green was ranked \*440th in the country out of 7708 surgeries. This puts us in the top 6% which is very

pleasing, however, we will not be resting on our laurels and will continue to seek your views on how we are performing. Please do complete the Friends & Family test for us and we welcome any feedback both good and bad, as this helps us to

continue to improve the service we provide.

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#### **PRESCRIPTIONS**

When ordering medication please allow 48 working hours for us to process this. we are encouraging more patients to use the online ordering system as this is a quicker and more secure method.



#### VACCINATION AGAINST PNEUMONIA AND SHINGLES

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Pneumonia - you are eligible for this if you are over 65 or at risk. Those at risk have asplenia, chronic respiratory disease, heart disease,

diabetes controlled by medication, cochlear implants or are immunosuppressed.

Shingles is available for those born between the following dates:

02/09/1935 and 1/09/1937

OR

02/09/1942 - 01/09/1945

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### ONLINE ACCESS

★ You can now book appointments, ★ ☆ order repeat medication and view ☆ some of your medical records 🖈 online.

This is a much easier and quicker way to access our ser-★ vices, providing you with access ★ 24hours a day 7 days a week. It ☆ is also very useful if you need details of your medication or medical conditions when you are x away from home. To sign up for these services please enquire at reception. More information is available on the practice website. barntgreen.gpsurgery.net